



ZOOM COMPLIANCE

Zoom Contact Center, Zoom Meetings and Zoom Phone

End-to-end compliant call recording, AI conversation analytics and QA tools in a single solution across all Zoom platforms.

For too long, businesses have been forced to find multiple solutions that integrate with the communications platforms and other systems their business requires based on varying departmental requirements.

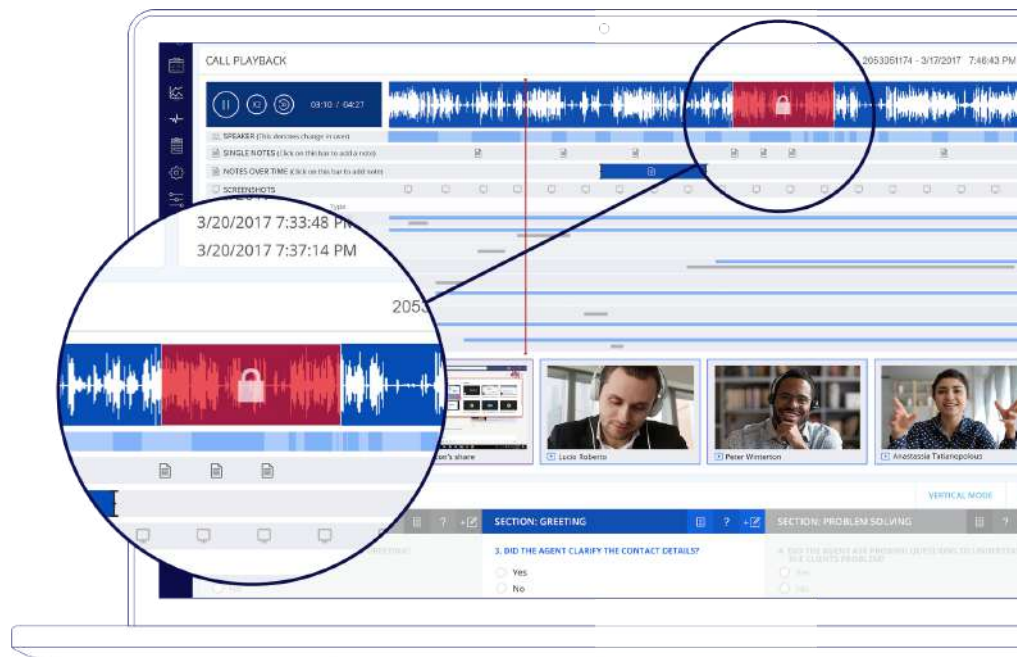
CallCabinet's pioneering solutions deliver compliant call recording, AI-driven conversation analytics and quality assurance tools into a single unified user experience. With the end-to-end integration across Zoom Contact Center, Zoom Meetings and Zoom Phone platforms, all these capabilities are now just a click away.

End-to-end solutions for all Zoom conversations

ENSURE REGULATORY COMPLIANCE

Having your data being manually monitored for compliance is costly and time consuming. CallCabinet provides future-proof compliant call recording that adheres to all the data privacy and security regulations such as PCI-DSS, Dodd-Frank, POPI, HIPAA and many more.

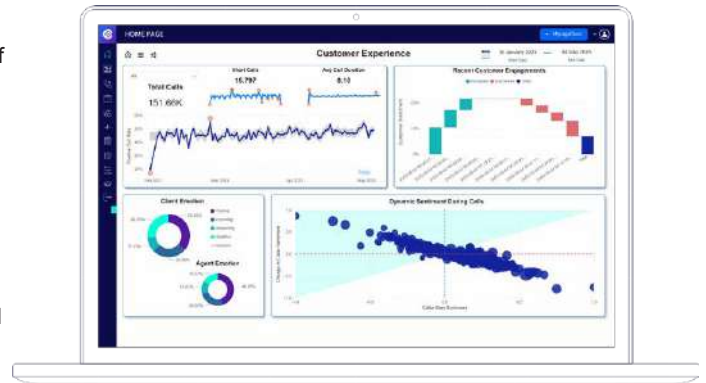
With CallCabinet capturing every Zoom conversation, you can identify compliance breaches in real-time, quickly mitigate risks that surface, leverage the captured conversations for training purposes and safeguard your customers' data.



ANALYZE 100% OF CONVERSATIONS

Manually conducting and relying on spot checks across your volumes of call data is a thing of the past. CallCabinet aggregates all conversation data across your communications platforms and makes it immediately available for AI-driven analysis.

Advanced speech recognition, natural language processing (NLP) algorithms and deep machine learning delivers to you a robust view of both the customer and employee experience, identifies pain points, and helps optimize your products and operations.



ENABLE DATA-DRIVEN DECISIONS

Making full use of your conversation data has never been easier. CallCabinet ensures you keep a finger on the pulse of all the associated metrics that matter most to your business with real-time data visualization.

Knowing what was said and how it was said during 100% of customer/employee conversations enables you to make real time informed decisions and track the key performance indicators. This data will help you identify critical market trends and accelerate strategic growth initiatives. Your Zoom data has never been as powerful as it can be now!

IMPROVE OPERATIONAL EFFICIENCY

Streamlining operations shouldn't rely on guesswork. CallCabinet's quality assurance (QA) tools help you optimize identified workflows throughout your organization.

Make use of QA automation, monitor call handling, assess compliance adherence, and provide targeted training to improve the quality of customer and employee interactions across every department.



Ready to make the most of your Zoom conversations?
Get in touch today!



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