

Zoom + Observe.AI

Fuel Zoom Contact Centers with Conversational Intelligence

Turn conversation data into actionable insights that power critical workflows and boost your contact center performance at speed and scale.

Together, Zoom Contact Center and Observe.AI provide an integrated solution to extract rich conversation insights that boost agent performance to improve CX, revenue, and retention.

Understand every interaction. Uplevel execution.

Analyze 100% of your Zoom Contact Center interactions so you can:

- Understand what's happening in your business and improve CX
- Supercharge agent performance
- Drive sales conversions and boost revenue growth