

# Electronic Communication Archiving & Monitoring

Reduce time and money spent on e-discovery, examinations, and audits, while also proactively monitoring for potential policy violations.

Archiving and Surveillance enables organizations to drive their content strategy while capturing a complete and permanent record of the content across the user population, helping to ensure compliance with FINRA, SEC, HIPAA, OSHA, and other regulations.

Implementation is simple and usually takes less than five minutes. Once your MessageWatcher portal is live your team can access the system directly through the online platform.

Our archiving and surveillance solutions monitor social engagement across all devices, including personal computers, tablets, and smart phones with easy access from any browser.

Email, social media, website, and text message use grows each day, making it an enterprise-critical information vehicle that requires secure retention.

This means organizations need sophisticated methods of monitoring and storing communications and content.

## MessageWatcher helps address these issues:

- Manage electronic communications, including social media, email, websites, and text message from one dashboard.
- Take advantage of the intuitive, reliable, and scalable system.
- Manage surveillance and flagging with policy tools that are easy to use and automate.
- Easily view all social media, email, web pages, call logs, voicemails, and text message content from a single interface.
- Archived content is readily accessible, and reporting is easy using the system's reporting capabilities.

Archiving & Monitoring of	Monthly Per Account Fee	Setup Fees
Email	\$5	\$0
Social Media	\$30	\$0
Zoom SMS	\$10	\$0
Zoom SMA, Voicemail, and Call Logs	\$20	\$0
Website Archiving	\$30	\$0

Contact us about pricing for Teams, Slack, Bloomberg and more: 888-317-3278.



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## Features

- Comprehensive dashboard.
- Broad access to Facebook, Twitter, LinkedIn, Teams, email, websites, blogs, Bloomberg, Slack, Salesforce, and text message platforms.
- Ability to search, report on, and export archived content.
- Lexicon-based exception notifications.
- Flagging of specific domains & email addresses.
- Option to flag specific emails with attachments.
- Multiple user permission levels applied to different subgroups of employees.
- Forwarding of flagged content to specific email addresses.

## Benefits

- Reduced audit, legal discovery, regulatory examination, and data storage costs.
- Automated flagging of inappropriate posts, emails, or text messages in a timely manner.
- Non-rewritable archive means that no changes can be made to the archived content.
- Compliance approval tracking and post-review reporting.
- Easily analyze and identify exceptions with lexicon-based flags on archived content.
- Simple searching for, and reporting of, policy violations.
- Hassle free implementation.

## Supervisory Tools

- Simple and free process to export search results for auditors.
- Third-Party attestation letters provided.
- Numerous reports for supervision, audits, and examinations.
- Easy to use and access.
- Reports, policies, and permissions are intuitive.
- Easy access via a browser-based platform with no agents, downloads, or desktop software.
- Secure communication and storage of sensitive information.
- Multi-factor authentication and login notifications.



### ADDRESS COMPLIANCE REQUIREMENTS

Satisfy industry and government regulations such as SEC and FINRA regulations, Sarbanes-Oxley, HIPAA, Gramm Leach Bliley (GLBA), PCI compliance, etc.



### PREVENT FINES AND LAWSUITS

Illegal activity and regulatory violations, lawsuits for harassment, failure to comply with discovery requests and similar occurrences all pose risks in today's workplace. Mitigate these risks with MessageWatcher's archiving and surveillance.



### DIGITAL LOSS PREVENTION

Intellectual property, customer lists, client data, financial records, and R&D documentation are all critical to maintaining a thriving organization. Loss of any of these assets can be costly. Deploying an automated monitoring system will help.